

# Police and Crime Plan Scorecard

Direction of Travel	Variance compared to baseline
▽ ▲	2.5%+/- than baseline
▶	= to baseline or less than 2.5% higher or lower than the baseline
<b>Change from last Panel:</b>	
⬆ = increase	➡ = no change
⬇ = decrease	

Interpretation of trend	
	Indicative of positive trend
	Indicative of stable trend
	Indicative of negative trend
	Trend status not assigned

## VIOLENCE

Performance Measure	Baseline	Preferred direction of travel	Reported to Feb 24 Panel	Reported to Oct 24 Panel	Change from last Panel	Change from Baseline
Homicides (NM)	20	▽	16	9	⬇	▼
Hospital admissions of under 25s for assault with a sharp object	15		0	*	*	▼
Offences involving the discharge of a firearm (NM)	66	▽	*	136	*	▲
Violent crime (all)	30,866	▽	34,537	38,661	⬆	▲
Violent crime (DA)	10,859		11,680	12,914	⬆	▲
Victim satisfaction (DA)	85.3%	▲	*	86.0%	*	▶

## ANTI-SOCIAL BEHAVIOUR

Number of ASB incidents recorded by the Police	39,026	▽	23,368	24,571	⬆	▼
Recorded number of public order offences	7,061		7,281	8,407	⬆	▲

## DRUGS

Drug possession offences	3,315		2,924	3,351	⬆	▶
Drug trafficking offences	981		1,056	1,392	⬆	▲
Organised drug disruptions	69	▲	613	915	⬆	▲

## ROAD SAFETY

Number of fatal casualties	58	▽	*	52	*	▼
Number of serious casualties	791	▽	*	685	*	▼
Deaths or serious injuries by high-risk driving behaviour	36	▽	74	115	⬆	▲
Number of active Community Speedwatch schemes	42	▲	45	70	⬆	▲

## SAFE

ONS crime rate	61.4	▽	*	59.6	*	▼
Victim based reported crime	91,042	▽	89,444	102,228	⬆	▲
Number of police officers (FTE)	2,944	▲	3,616	3,566.5	➡	▲
Number of recorded hate crimes	1,764		1,989	2,299	⬆	▲
Number of recorded neighbourhood crimes (NM)	9,436	▽	7,381	7,753	⬆	▼

## RESILIENT

Number of young people who are victims of crime	8,692	▽	10,636	10,232	⬇	▲
Amount of additional funding brought into Devon and Cornwall by the Police and Crime Commissioner	£238,228	▲	*	£2.45 million	*	▲
Overall victim satisfaction (NM)	72.0%	▲	*	70.0%	*	▶

## CONNECTED

Number of customer contact points open to the public	9	▲	19	22	⬆	▲
Number of customer contacts (999, 101, Online)	993,666		900,998	835,246	⬇	▼
999 wait time	8 sec <sup>1</sup>		10 secs	4 secs	⬇	▼
Switchboard triage average wait time (new measure)	1m 5s		*	*	*	*
101 average wait time	16m 47s	▽	39m 2s	11m 47s	⬇	▼
Levels of public confidence in the police (ONS)	76.2%	▲	*	77.5%	*	▶
Number of reports made to Devon and Cornwall Police from Crime Stoppers	3,386		5,685	5,714	➡	▲

**Abbreviations:** NM = National Measure FTE = Full time equivalent \*Figure has not changed since last reported to Panel

<sup>1</sup> The 8 seconds baseline refers to the performance in the 12 months to June 2019 - the target to answer 999 calls is 10 seconds.