Police and Crime Plan Scorecard

| Direction of Travel | Variance compared to baseline | | | | |
|----------------------------|--|--|--|--|--|
| ∇ Δ | 2.5%+/- than baseline | | | | |
| \triangleright | = to baseline or less than 2.5% higher or lower than the baseline | | | | |
| Change from last Panel: | | | | | |
| | ⇒ = no change | | | | |

Interpretation of trend Indicative of positive trend Indicative of stable trend Indicative of negative trend Trend status not assigned

| Performance Measure | VIOLENCE | | | | | | |
|--|---|----------|---------------|-----------|-----------|---------------------|----------|
| Hospital admissions of under 25s for assault with a sharp object October Octobe | Performance Measure | Baseline | direction | to Feb 24 | to Oct 24 | from last Panel | from |
| Delptic Offences involving the discharge of a firearm (NM) 66 | Homicides (NM) | 20 | $\overline{}$ | 16 | 9 | ∇ | |
| Offences involving the discharge of a firearm (NM) 66 ✓ * 136 * Violent crime (all) 30,866 ✓ 34,537 38,661 △ Violent crime (DA) 10,859 11,880 12,914 △ Victim satisfaction (DA) 85,3% △ * 86,0% * ANTI-SOCIAL BEHAVIOUR Number of ASB incidents recorded by the Police 39,026 ✓ 23,368 24,571 △ Recorded number of public order offences 7,061 7,281 8,407 △ DRUGS Drug possession offences 3,315 2,924 3,351 △ Drug possession offences 981 1,056 1,392 △ Organised drug disruptions 69 △ 613 915 △ Number of fatal casualties 58 V 52 * ▼ Number of fatal casualties 791 V 685 * ▼ Number of serious injuries by high-risk driving behaviour 36 V 74 115 △ Number of active Comm | · · | 15 | | 0 | * | * | _ |
| Vicient crime (DA) | | 66 | \vee | * | 136 | * | |
| Victim satisfaction (DA) | 3 , | | $\overline{}$ | 34,537 | 38,661 | Λ | |
| Number of Asia casualities Same | Violent crime (DA) | 10,859 | | 11,680 | 12,914 | $\overline{\Delta}$ | |
| Number of ASB incidents recorded by the Police 39,026 | Victim satisfaction (DA) | 85.3% | Δ | * | 86.0% | * | |
| DRUGS DRUGS DRUGS DRUGS DRUGS DRUGS DRUGS DRUGS DRUGS Drug possession offences 3.315 2.924 3.351 △ | | | | | | | |
| DRUGS Drug possession offences 3,315 2,924 3,351 ▲ Drug trafficking offences 981 1,056 1,392 ▲ Organised drug disruptions 69 ▲ 613 915 ▲ ROAD SAFETY Number of fatal casualties 58 ✓ * 52 * ✓ Number of serious casualties 791 ✓ 685 * ✓ Deaths or serious injuries by high-risk driving behaviour 36 ✓ 74 115 ▲ Number of serious casualties 42 ✓ 45 70 ✓ SAFE ONS crime rate 61.4 ✓ * 59.6 * ✓ Victim based reported crime 91,042 ✓ 89,444 102,228 ▲ Number of police officers (FTE) 2,944 △ 3,616 3,566.5 ▲ Number of recorded hate crimes 1,764 1,989 2,299 △ ▲ </td <td>Number of ASB incidents recorded by the Police</td> <td>39,026</td> <td>$\overline{}$</td> <td>23,368</td> <td>24,571</td> <td>\triangle</td> <td></td> | Number of ASB incidents recorded by the Police | 39,026 | $\overline{}$ | 23,368 | 24,571 | \triangle | |
| Drug possession offences 3,315 2,924 3,351 | Recorded number of public order offences | 7,061 | | 7,281 | 8,407 | $\bar{\Delta}$ | |
| Drug trafficking offences | DRUGS | | | | | • | |
| Number of serious casualties 58 | 0 1 | 3,315 | | 2,924 | 3,351 | \Diamond | |
| Number of fatal casualties 58 | | | | | | \triangle | |
| Number of fatal casualties 58 | Organised drug disruptions | 69 | Δ | 613 | 915 | \triangle | |
| Number of serious casualties | ROAD SAFETY | | | | | | |
| Deaths or serious injuries by high-risk driving behaviour 36 | Number of fatal casualties | 58 | | * | 52 | * | |
| Number of active Community Speedwatch schemes | Number of serious casualties | 791 | | * | 685 | * | |
| Number of active Community Speedwatch schemes | Deaths or serious injuries by high-risk driving behaviour | 36 | | 74 | 115 | Δ | |
| ONS crime rate | Number of active Community Speedwatch schemes | 42 | Δ | 45 | 70 | ₽ | |
| Victim based reported crime | SAFE | | | | | | |
| Number of police officers (FTE) 2,944 △ 3,616 3,566.5 △ Number of recorded hate crimes 1,764 1,989 2,299 △ △ Number of recorded neighbourhood crimes (NM) 9,436 ✓ 7,381 7,753 △ ✓ RESILIENT Number of young people who are victims of crime 8,692 ✓ 10,636 10,232 ✓ △ Amount of additional funding brought into Devon and Cornwall by the Police and Crime Commissioner £238,228 △ * £2.45 * △ Overall victim satisfaction (NM) 72.0% △ * 70.0% * ▶ CONNECTED Number of customer contact points open to the public 9 △ 19 22 △ △ Number of customer contacts (999, 101, Online) 993,666 900,998 835,246 ✓ ✓ 999 wait time 8 sec¹ 10 secs 4 secs ✓ Switchboard triage average wait time (new measure) 1m 5s * * * | ONS crime rate | 61.4 | | * | 59.6 | * | |
| Number of recorded hate crimes 1,764 1,989 2,299 | Victim based reported crime | 91,042 | | 89,444 | 102,228 | Δ | A |
| Number of recorded neighbourhood crimes (NM) RESILIENT Number of young people who are victims of crime Amount of additional funding brought into Devon and Cornwall by the Police and Crime Commissioner Overall victim satisfaction (NM) CONNECTED Number of customer contact points open to the public Number of customer contacts (999, 101, Online) 993,666 999 wait time 8 sec¹ 10 secs 4 secs Switchboard triage average wait time (new measure) 101 average wait time 102 17.5% 103 2 | Number of police officers (FTE) | 2,944 | Δ | 3,616 | 3,566.5 | \Diamond | |
| Number of recorded neighbourhood crimes (NM) 9,436 \$\frac{7}{381}\$ 7,753 \$\frac{1}{4}\$ \$\frac{1}{ | Number of recorded hate crimes | 1,764 | | 1,989 | 2,299 | ₽ | |
| Number of young people who are victims of crime Amount of additional funding brought into Devon and Cornwall by the Police and Crime Commissioner Overall victim satisfaction (NM) CONNECTED Number of customer contact points open to the public Number of customer contacts (999, 101, Online) 993,666 990,998 835,246 Number of customer contacts (999, 101, Online) 993,666 900,998 835,246 Number of customer contacts (999, 101, Online) 993,666 900,998 835,246 Number of customer contacts (999, 101, Online) 993,666 900,998 835,246 Number of customer contacts (999, 101, Online) 993,666 900,998 835,246 Number of customer contacts (999, 101, Online) 993,666 900,998 835,246 Number of customer contacts (999, 101, Online) 10 secs 4 secs 10 secs 4 secs Number of reports made to Devon and Cornwall Police 3,386 5,685 5,714 | Number of recorded neighbourhood crimes (NM) | 9,436 | \vee | 7,381 | 7,753 | | |
| Amount of additional funding brought into Devon and Cornwall by the Police and Crime Commissioner Overall victim satisfaction (NM) The connected of customer contact points open to the public of customer contacts (999, 101, Online) Switchboard triage average wait time (new measure) Levels of public confidence in the police (ONS) Number of additional funding brought into Devon and Cornwall Police of \$\cute{\ | RESILIENT | | | | | | |
| Amount of additional funding brought into Devon and Cornwall by the Police and Crime Commissioner Overall victim satisfaction (NM) The connected of customer contact points open to the public of customer contacts (999, 101, Online) Switchboard triage average wait time (new measure) Levels of public confidence in the police (ONS) Number of additional funding brought into Devon and Cornwall Police of \$\cute{\ | Number of young people who are victims of crime | 8,692 | | 10,636 | 10,232 | ∇ | |
| Overall victim satisfaction (NM) 72.0% ▲ * 70.0% * CONNECTED Number of customer contact points open to the public 9 ▲ 19 22 ▲ Number of customer contacts (999, 101, Online) 993,666 900,998 835,246 ▼ 999 wait time 8 sec¹ 10 secs 4 secs ▼ Switchboard triage average wait time (new measure) 1m 5s * * * * 101 average wait time 16m 47s ✓ 39m 2s 11m 47s ▼ Levels of public confidence in the police (ONS) 76.2% △ * 77.5% * Number of reports made to Devon and Cornwall Police 3,386 5,685 5,714 ▷ | Amount of additional funding brought into Devon and | £238,228 | Δ | * | £2.45 | | |
| CONNECTED Number of customer contact points open to the public 9 △ 19 22 △ Number of customer contacts (999, 101, Online) 993,666 900,998 835,246 ▽ 999 wait time 8 sec¹ 10 secs 4 secs ▽ Switchboard triage average wait time (new measure) 1m 5s * * * 101 average wait time 16m 47s ✓ 39m 2s 11m 47s ▽ Levels of public confidence in the police (ONS) 76.2% △ * 77.5% * Number of reports made to Devon and Cornwall Police 3,386 5,685 5,714 ▷ | | 72.0% | | * | | * | |
| Number of customer contacts (999, 101, Online) 993,666 900,998 835,246 ♥ 999 wait time 8 sec¹ 10 secs 4 secs ♥ Switchboard triage average wait time (new measure) 1m 5s * * * 101 average wait time 16m 47s ✓ 39m 2s 11m 47s ♥ Levels of public confidence in the police (ONS) 76.2% △ * 77.5% * Number of reports made to Devon and Cornwall Police 3,386 5,685 5,714 ♦ | | | | | | | |
| Number of customer contacts (999, 101, Online) 993,666 900,998 835,246 ♥ 999 wait time 8 sec¹ 10 secs 4 secs ♥ Switchboard triage average wait time (new measure) 1m 5s * * * 101 average wait time 16m 47s ✓ 39m 2s 11m 47s ♥ Levels of public confidence in the police (ONS) 76.2% △ * 77.5% * Number of reports made to Devon and Cornwall Police 3,386 5,685 5,714 ♦ | Number of customer contact points open to the public | 9 | | 19 | 22 | Λ | |
| 999 wait time Switchboard triage average wait time (new measure) 1m 5s 101 average wait time 16m 47s Levels of public confidence in the police (ONS) Number of reports made to Devon and Cornwall Police 8 sec¹ 10 secs 4 secs * 39m 2s 11m 47s 77.5% * 77.5% * Number of reports made to Devon and Cornwall Police 3,386 5,685 5,714 | Number of customer contacts (999, 101, Online) | 993.666 | | 900.998 | 835.246 | | |
| Switchboard triage average wait time (new measure) 1m 5s 1m 5s 1m 5s 1m 5s 1m 47s | | | | | | | Ť |
| Levels of public confidence in the police (ONS) 76.2% ★ 77.5% * Number of reports made to Devon and Cornwall Police 3,386 5,685 5,714 ♦ | | | | * | * | * | * |
| Levels of public confidence in the police (ONS) 76.2% ★ 77.5% * Number of reports made to Devon and Cornwall Police 3,386 5,685 5,714 ♦ | 101 average wait time | 16m 47s | | 39m 2s | 11m 47s | ∇ | |
| | Levels of public confidence in the police (ONS) | 76.2% | Δ | * | 77.5% | * | |
| from Crime Stoppers | | 3,386 | | 5,685 | 5,714 | \Diamond | |

Abbreviations: NM = National Measure FTE = Full time equivalent *Figure has not changed since last reported to Panel

¹ The 8 seconds baseline refers to the performance in the 12 months to June 2019 - the target to answer 999 calls is 10 seconds.